

AUTO CHECK-IN KIOSK INFORMATION

At **Playa de Alcudia** Apartments we adapt to new technologies and that is why we offer a new, more modern, convenient and quick format for checking in through our AUTO CHECK-IN machine.

It is a very easy. You just have to follow the instructions that will be displayed on the screen, have your booking reference and provide your ID / Passport and Credit Card when requested, please note that we do not accept American Express or Diners club. If you have already paid for your stay, you will only have to pay the tourist tax.

At the end of the process, the machine will provide you the receipt of the check-in operation with your room number, proof of payment and the key card to access your apartment.

Requirements for the CHECK-IN

- Booking reference that you will find in the reservation confirmation.
- Credit card with PIN. Payment in cash is not accepted.
- Passport of the guests who will stay in the apartment.
- Signature, in situ, of the document holder.

If you need assistance, there is a 24-hour emergency telephone number available next to the auto-check-in machine. In case of doubt, please do call us and we will assist you with the auto check-in process, any technical issues and anything you may need. Our staff would help you on arrival during certain hours of the day.